



Accommodation, tours, and services are provided by QUOBBA STATION/RED BLUFF pursuant to the following terms and conditions:



BOOKING TERMS AND CONDITIONS For more information and bookings, please phone QUOBBA STATION/RED BLUFF on +61 08 9948 5098 (in respect of accommodation and day touring). Any maps featured in the QUOBBA STATION/RED BLUFF brochures and website are not to scale and should be used as a guide only.

Members of the public booking directly with QUOBBA STATION/RED BLUFF: In contracting to provide accommodation QUOBBA STATION/RED BLUFF does so strictly upon these Booking Terms & Conditions and Conditions of Carriage. These Booking Terms and Conditions and Conditions of Carriage are set out on QUOBBA STATION/RED BLUFF's Website at WWW.QUOBBA.COM.AU/TERMS/. By booking directly through Quobba, you warrant and agree that you have read these Booking Terms & Conditions and Conditions of Carriage and agree to be bound by them.

Members of the public booking through a third party: Where you have booked through a third party i.e. someone other than QUOBBA STATION/RED BLUFF such as a wholesaler or travel retailer, your contractual relationship is with that third party and not with QUOBBA STATION/RED BLUFF and you should contact that third party regarding the terms and conditions upon which the accommodation and/or flights are provided.

Trade Wholesaler or Retailers: Where you are contracting with QUOBBA STATION/RED BLUFF to provide accommodation and/or flights for a client of your's, then the accommodation and/or flights is provided to you upon the terms and conditions contained in your Booking Contract and the flights are arranged pursuant to the Conditions of Carriage.

General

1. The accommodation in the QUOBBA STATION/RED BLUFF brochures and website are conducted, provided or organised (as applicable) by QUOBBA STATION/RED BLUFF.
2. These terms and conditions apply to all accommodation in the QUOBBA STATION/RED BLUFF brochures and website. By making a booking for a tour or for accommodation, participants warrant that they have read these terms and conditions and agree to be bound by them and all other terms and conditions referred to in the QUOBBA STATION/RED BLUFF brochures and website and these terms and conditions or as notified to them from time to time. If the booking is made through a third party, the terms and conditions of that third party also apply. Participants acknowledge that these booking terms and conditions prevail and take precedence to the extent of any inconsistency between them and any other communication (written or oral) between QUOBBA STATION/RED BLUFF and the participant.
3. QUOBBA STATION/RED BLUFF, its employees, tour operators and agents, and any other supplier of services connected (**other providers**) shall not be liable for, and the participant releases each of them from, any claim arising from:-
 - (a) any damage to, or loss of, property or injury or death of persons occasioned directly or indirectly by an act or omission of any other provider howsoever caused, including but not limited to, any damage, loss, injury or death caused or contributed to by any defect in any aircraft, watercraft, or vehicle operated or provided by such other provider;

- (b) any loss or damage due to delay, cancellation or disruption howsoever caused, including but not limited to loss or damage caused by laws, regulations, acts or failures to act, demands, orders, interpositions of any government or agent thereof, acts of God, strikes, fire, flood, inclement weather, war, rebellion, terrorism, insurrection, sickness, quarantine, epidemics, theft, or any other cause in the nature of a force majeure;
 - (c) any cancellation penalty of a transportation carrier or a tour operator incurred by the purchase of a non-refundable ticket; or
 - (d) any loss of, damage to, or delay in receiving any participant's baggage or personal effects during a journey, such items at all times being the sole responsibility of the participant whether or not such loss and damage was caused or contributed to by the negligence of QUOBBA STATION/RED BLUFF or any other provider.
4. Subject to clause 3 above, if there is a force majeure event which affects the participant's booked accommodation at QUOBBA STATION/RED BLUFF, then QUOBBA STATION/RED BLUFF will notify the participant of its projected consequence and an estimate of the length of time over which it will prevail and may at its option offer the participant either:
- (a) alternative accommodation at other QUOBBA STATION/RED BLUFF accommodation which is as good as or superior to that which has been booked; or
 - (b) credit with QUOBBA STATION/RED BLUFF which may be used at the same QUOBBA STATION/RED BLUFF accommodation within a 12 month period from the date of issue.
5. (a) Unless specifically stated in the QUOBBA STATION/RED BLUFF brochures and website, all prices are quoted in Australian dollars and include GST but otherwise exclude any charges/taxes imposed by third parties.
- (b) Prices in any QUOBBA STATION/RED BLUFF brochure should be used as a guide only and will vary depending upon seasonality. Prices should be confirmed with your travel consultant prior to booking.
 - (c) The prices are based on charges and tariffs existing as at the date of publication and are subject to change due to unforeseen circumstances, exchange rate fluctuations or changes to the prices charged by designated tour operators and other providers. While QUOBBA STATION/RED BLUFF will do everything reasonably possible to maintain the listed prices, QUOBBA STATION/RED BLUFF reserves the right to levy a surcharge, notification of which will be given at the time of final invoicing.
 - (d) Pricing is subject to change and availability and may not be available during special events or peak periods.
 - (e) The QUOBBA STATION/RED BLUFF website only makes booking requests at the quoted price. Prices will be confirmed before booking is completed.
6. Travel insurance and trip cancellation insurance is strongly recommended and advised.
7. Tours and accommodation are subject to availability.
8. QUOBBA STATION/RED BLUFF room photographs and illustrations are representative only and actual rooms occupied may vary in furnishings and inclusions. Photographs and illustrations of places in geographic areas do not

necessarily reflect your QUOBBA STATION/RED BLUFF location or services to be provided.

9. Any information or advice given by QUOBBA STATION/RED BLUFF (including fact sheets) regarding climate, clothing, baggage, special equipment, etc. is purely advisory, provided as a courtesy to the Participant, and QUOBBA STATION/RED BLUFF is not responsible for any errors or omissions as to the information provided.
10. The terms and conditions are governed by the laws of Western Australia and the participants agree that the Courts of Western Australia shall have exclusive jurisdiction to hear any matter arising in relation to these terms and conditions.
11. If a Court finds that any part of these terms and conditions is invalid, that invalid part shall be severed from the remaining terms and conditions so as to preserve the validity of the remaining terms and conditions.
12. If the booking is for a tour, the specific terms and conditions in Part A apply. If the booking is for accommodation, the specific terms and conditions in Part B apply.
13. QUOBBA STATION/RED BLUFF are committed to protecting the privacy and confidentiality of personal information. Please click here to view our Privacy Policy
<http://www.quobba.com.au/Red%20Bluff%202008/Privacy%20Policy.htm>

Accommodation

1. Where indicated in the QUOBBA STATION/RED BLUFF brochures or website, minimum stay conditions apply to accommodation options. Unless otherwise stated, prices are twin share and single individuals may be required to pay a single supplement the amount of which will be advised at the time of booking if not advised in the brochure or website. Other conditions and seasonal surcharges might apply and you should check these with your travel consultant or directly at the time of booking.
2. Children 5 years and under stay free of charge (maximum of 2 children per room) if utilising existing bedding and if staying with a paying adult
3. Child rates applicable only when sharing a room with a minimum of two adults..
4. All bookings and payments must be guaranteed at time of booking, by credit card and full payment is required on check out of accommodation; and
5. Arrival/departure details must be supplied no later than 7 days prior to arrival (or supplied at time of booking inside 7 days of travel)
6. QUOBBA STATION/RED BLUFF may, at its option, cancel any booking not guaranteed by a credit card. If so, the cancellation fees specified in paragraphs 41 and 42 below may, at QUOBBA STATION/RED BLUFF's option, be payable by the participant as if the participant had cancelled the booking.
7. All cancellation notices must be sent to QUOBBA STATION/RED BLUFF in writing and will become effective as at the date of receipt by QUOBBA STATION/RED BLUFF.

8. Cancellation fees are payable within 14 days of the cancellation. If a deposit has been paid, the cancellation fee will be deducted from the deposit and the balance as stated below:

- 14 days prior to arrival: NIL
- 15 to 30 days prior to arrival: room rate for 1 night only per room.

